

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME: [REDACTED]
BUSINESS NAME: [REDACTED]
STREET ADDRESS: [REDACTED]
TOWN: [REDACTED]

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify) *I wasn't aware there was an option*

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

Cardboard recycling capacity no where near adequate since introduction of yellow lid bins. Please bring back old system

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

We are filling up our skip bin with cardboard.

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Not aware

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify) *wasn't aware.*

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

Capacity of yellow lid bins does not substitute capacity of old system (bags)

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

email

- Text Message
- Other (please specify) *mail*

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

—

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

It has caused disruption with our waste management & is costing more in waste removal fees (coora waste)

Thank you for participating!

RECEIVED

21 DEC 2021

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:

BUSINESS NAME:

STREET ADDRESS:

TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
 Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Had been paying for a decade with NO service at all!

Thank you for participating!

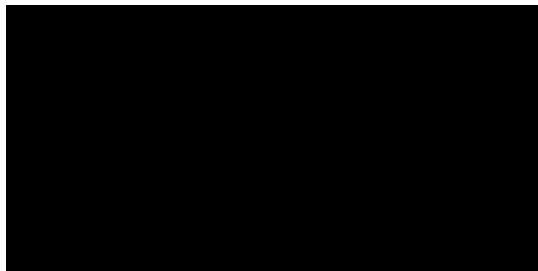
10 DEC 2021

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:
BUSINESS NAME:
STREET ADDRESS:
TOWN:



POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

- Yes
 No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

- | Not at all satisfied | Unsatisfied | Neither satisfied or dissatisfied | Satisfied | Very satisfied |
|--------------------------|-------------------------------------|-----------------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Comments:

Given what we pay should be more frequent

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify) *Only because I am on Council and I get adequate advice.*

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify) *Should be M-F*

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

Text Message

Other (please specify) - phone call
- mail/post
- fax

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

N/A

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:

BUSINESS NAME:

STREET ADDRESS:

TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

IT'S SUPPOSED TO BE "DOMESTIC"
RECYCLE AS WE HAVEN'T OPERATED
ANY BUSINESS SINCE 2013

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

WHY ARE WE PAYING FOR
RECYCLING WHEN THE WASTE COLLECTORS
ARE JUST TIPPING OUR RECYCLE
INTO GENERAL WASTE.
WE WANT A REFUND!

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

SAME AS PREVIOUSLY STATED

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

WE RANG TO ASK WHY OUR RECYCLE WAS GOING INTO GENERAL WASTE AND ARE STILL 3 MONTHS ON WAITING FOR A RESPONSE

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

NO IDEA! WE HEARD ABOUT IT ON THE "GRAPPE VINE!"

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

BECAUSE IT'S NON-EXISTANT

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container

Other (please specify)

ALL ITEMS MARKED WITH THE RECYCLE SYMBOL

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

WE DON'T HAVE A BUSINESS BUT USE 1 BIN FOR HOUSEHOLD RECYCLE

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

N/A

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

N/A

- Text Message
 Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

N/A

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

AS WE NEVER "SIGNED UP"
FOR BUSINESS

Thank you for participating!

RECYCLING WHY
HAVE WE RECEIVED
THIS SURVEY
IF WE ARE BEING
CHARGED BUSINESS
RATES? WHY?

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:

BUSINESS NAME:

STREET ADDRESS:

TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

WE DO NOT HAVE NOR NEED A
BUSINESS RECYCLING BIN; AS WAS
PREVIOUSLY AGREED TO WITH COUNCIL
IN July 2021, WHEN I WROTE A LETTER
TO INFORM COUNCIL THAT I DO NOT HAVE
BUSINESS WASTE, NOR THE SPACE FOR ANOTHER BIN.
pg. 1

(NO GARDEN)

IS THIS BUSINESS OR RESIDENTIAL?

3. Is the kerbside recycling service easy to use and access?

(tick box) BUSINESS

Not at all satisfied	Unsatisfied	Neither satisfied or dissatisfied	Satisfied	Very satisfied
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> RESIDENTIAL

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service? BUSINESS

(tick box) BUSINESS

Not at all satisfied	Unsatisfied	Neither satisfied or dissatisfied	Satisfied	Very satisfied
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> RESIDENTIAL	<input type="checkbox"/>

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management. RESIDENTIAL

(tick box)

- Cost of service is kept to a minimum.
- Environmentally aware.
- Minimising Environmental impact.
- Not enough space in the General Waste bin.
- Reuse of material items.
- I'm paying for the service.

n/a — BUSINESS

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs? BUSINESS

- Yes
 No, (please specify) N/A

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

BUSINESS ?

RESIDENTIAL

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify) FOOD PACKAGING/TINS.

↓
N/A

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

N/A

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

N/A

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

A letter

- Text Message
 Other (please specify) LETTER

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

N/A

Thank you for participating!

WHY DO YOU NOT HAVE 2 FORMS
ONE FOR BUSINESS AND ONE FOR RESIDENTIAL
IN ORDER TO GAIN A BETTER PICTURE
OF RECYCLING NEEDS FOR EVERYONE:
INCLUDING PEOPLE WHO TAKE THEIR OWN
WASTE TO THE RECYCLING CENTRE.

ALTERNATIVELY: THE COUNCIL COULD USE LARGE
RECYCLING METAL CONTAINERS PLACED IN CAR PARKS,
AS FOUND IN MANY LARGER TOWNS TO REDUCE
COLLECTION OF ITEMS SUCH AS: CLOTHING (OFTEN
ORGANISED BY CHARITIES THEMSELVES).

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME: [REDACTED]
BUSINESS NAME: [REDACTED]
STREET ADDRESS: [REDACTED]
TOWN: [REDACTED]

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

unsure, we have not been supplied with a recycling bin though.

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

Lane way access beside our building has been impacted for months. We have been putting our general waste bin out the front in main street.

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments: *no, we have no recycling bin*

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments: *N/A*

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify) *we received nothing - we rent our business premises.*

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify) *we have no bin*

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1 *would be sufficient if we had one*

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

We dont have a bin

Thank you for participating!

22 DEC 2021

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME: [REDACTED]

BUSINESS NAME: [REDACTED]

STREET ADDRESS: [REDACTED]

TOWN: [REDACTED]

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify) *OLD PAPERS + MAGAZINES.*

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:

BUSINESS NAME:

STREET ADDRESS:

TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

NOY BY CHOICE

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Cardboard does NOT fit into bins
and we stated this when first heard
about the idea. 10 bins wouldnt be
enough at times fortnightly is a joke.

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all satisfied	Unsatisfied	Neither satisfied or dissatisfied	Satisfied	Very satisfied
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

We had too much
card board.

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all satisfied	Unsatisfied	Neither satisfied or dissatisfied	Satisfied	Very satisfied
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

Warent interested in listening

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

- Cost of service is kept to a minimum.
- Environmentally aware.
- Minimising Environmental impact.
- Not enough space in the General Waste bin.
- Reuse of material items.
- I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

THE COUNCIL HAD MADE THAT DECISION BEFORE THEY HAD CONSIDERED VS.

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

Often a lot of cardboard still
sitting around

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

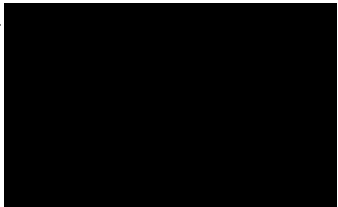
Satisfied

Very satisfied

Comments:

Its an absolute joke

Thank you for participating!



Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:
BUSINESS NAME:
STREET ADDRESS:
TOWN:

[Redacted area for personal and business details]

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

- Yes
- No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

- | | | | | |
|-------------------------------------|--------------------------|-----------------------------------|--------------------------|--------------------------|
| Not at all satisfied | Unsatisfied | Neither satisfied or dissatisfied | Satisfied | Very satisfied |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
 Other (please specify)

Letter

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

THE VOLUME OF A WOOLPACK IS 480LTR.
THE VOLUME OF THE YELLOW BIN IS 240LTRS.
THE WOOLPACKS WERE PICKED UP WEEKLY.
THE YELLOW BINS ARE PICKED UP FORTNIGHTLY.
WHAT USED TO BE A 480LTR/WEEK SERVICE IS NOW
A 120LTR/WEEK SERVICE. THE COST OF THE
SERVICE HAS NOT BEEN REDUCED TO MATCH
THE DECLINE IN SERVICE. IF YOU RECEIVE ANY
POSITIVE FEEDBACK FROM YOUR SURVEY, I WOULD LIKE
TO SEE IT

RECEIVED

23 DEC 2021

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME: [REDACTED]
BUSINESS NAME: [REDACTED]
STREET ADDRESS: [REDACTED]
TOWN: [REDACTED]

POSTCODE: [REDACTED]

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

Yellow lidded bins are not big enough for all recycle goods & once a fortnight is not enough

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

- Cost of service is kept to a minimum.
- Environmentally aware.
- Minimising Environmental impact.
- Not enough space in the General Waste bin.
- Reuse of material items.
- I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify) *recycle needs to be once a week like general waste.*

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

need more than one

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
 Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Bin not big enough and not
picked up enough.
Thank you for participating!

23 DEC 2021

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:

BUSINESS NAME:

STREET ADDRESS:

TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

No staff response

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard & Paper.

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify) ~~GLASS~~.

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:
BUSINESS NAME:
STREET ADDRESS:
TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Sometimes fortnightly is not enough.

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify)

Sometimes we are overflowing.

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify)

Paper

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1

2

3

4 to 6

4

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
 Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:

BUSINESS NAME:

STREET ADDRESS:

TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

No Bin

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Not contacted

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

- Cost of service is kept to a minimum.
- Environmentally aware.
- Minimising Environmental impact.
- Not enough space in the General Waste bin.
- Reuse of material items.
- I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

clothing toys Books

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

None Do not have one

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

MAIL

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

Yellow Bin I have is for



Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:

BUSINESS NAME:

STREET ADDRESS:

TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

staff were concerned that cardboard would not fit in yellow lidded bins

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

- Cost of service is kept to a minimum.
- Environmentally aware.
- Minimising Environmental impact.
- Not enough space in the General Waste bin.
- Reuse of material items.
- I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:

BUSINESS NAME:

STREET ADDRESS:

TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

Not required.

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
- No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
- No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
- Plastic Bottles / Container
- Glass Bottles / Container
- Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
- 2
- 3
- 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message [REDACTED]
 Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

07 JAN 2022

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:

BUSINESS NAME:

STREET ADDRESS:

TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

- Cost of service is kept to a minimum.
- Environmentally aware.
- Minimising Environmental impact.
- Not enough space in the General Waste bin.
- Reuse of material items.
- I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

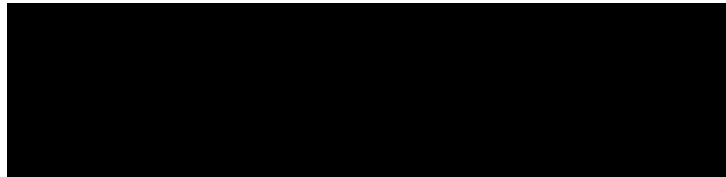
07 JAN 2022

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:
BUSINESS NAME:
STREET ADDRESS:
TOWN:



POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
- No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
- No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
- Plastic Bottles / Container
- Glass Bottles / Container
- Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
- 2
- 3
- 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

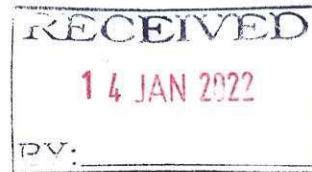
Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!



Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME: [REDACTED]

BUSINESS NAME: [REDACTED]

STREET ADDRESS: [REDACTED]

POSTCODE: [REDACTED]

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
 Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!



Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME: [REDACTED]
BUSINESS NAME: [REDACTED]
STREET ADDRESS: [REDACTED]
TOWN: [REDACTED]

POSTCODE: [REDACTED]

1. Did your business take up the option for a recycling kerbside service?

- Yes
 No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all satisfied	Unsatisfied	Neither satisfied or dissatisfied	Satisfied	Very satisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
 Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!



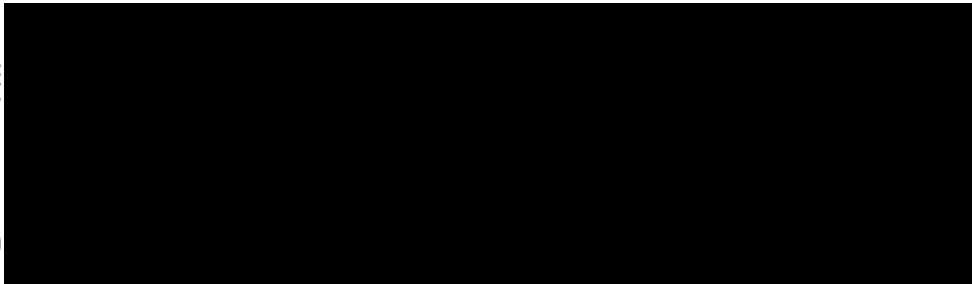
Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:
BUSINESS:
STREET:
TOWN:

POSTCODE:



1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

- Cost of service is kept to a minimum.
- Environmentally aware.
- Minimising Environmental impact.
- Not enough space in the General Waste bin.
- Reuse of material items.
- I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container

- Other (please specify) *All manner of items left by Travellers passing through*

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

No if it doesn't fit I put it in general Garbage bins

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

Coonabarabran:

14-22 John Street
Coonabarabran NSW 2357

PO Box 191
Coonabarabran NSW 2357

ABN: 63 348 671 239



Calls from within Shire
1300 795 099

Calls from outside Shire area
Coonabarabran:
02 6849 2000

Coolah: 02 6378 5000

Fax: 02 6842 1337

Email:
info@warrumbungle.nsw.gov.au

Coonabarabran - Coolah - Dunedoo - Baradine - Binnaway - Mendooran

Please address all mail to:
The General Manager

Please refer enquiries to:

Resolution 168/2021



Assessment No:

Dear Sir / Madam

Re: Survey – Recycling Service

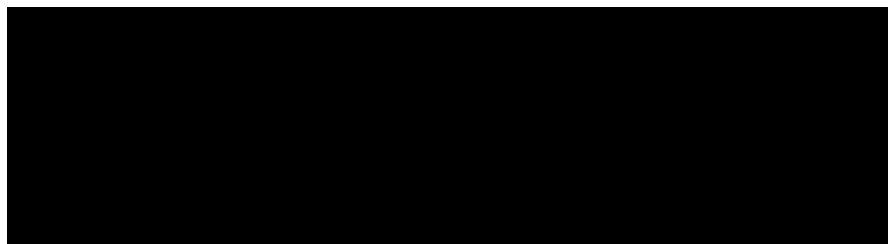
Property Address:

Council introduced changes to recycling arrangements for premises paying the non-domestic waste charge on 1 July 2021 and gave an undertaking to conduct a survey in December 2021 to ascertain the success of non-domestic recycle waste service changes.

Council would like to extend an invitation to businesses to participate in the survey by up until close of business Friday 14 January 2022. A copy of the survey is enclosed, please complete and return to P.O. Box 191 Coonabarabran NSW 2357 or email to info@warrumbungle.nsw.gov.au.

If you have any queries relating to the survey, please contact [redacted] within Council's Environment and Development Services Department on [redacted]

Yours sincerely



Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:
BUSINESS NAME:
STREET ADDRESS:
TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

- Yes
 No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

x1

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME: [REDACTED]
BUSINESS NAME: [REDACTED]
STREET ADDRESS: [REDACTED]
TOWN: [REDACTED]

POSTCODE: [REDACTED]

1. Did your business take up the option for a recycling kerbside service?

- Yes
 No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

BINS DON'T ALLOW ADEQUATE VOLUME.
FORTNIGHTLY COLLECTION IS NOT FREQUENT ENOUGH

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

OUR CARDBOARD NEEDS TO BE CUT INTO VERY SMALL PIECES TO FIT.



4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

HAD TO REQUEST EXTRA BIN FOR MULTIPLE ADDRESSES TO BE TOLD WE WEREN'T ALLOWED BINS FOR BOTH ADDRESSES, WERE SUPPLIED LATER

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

NOT ENOUGH, HAVE TO TAKE BULK CARDBOARD
TO RECYCLING CENTRE

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

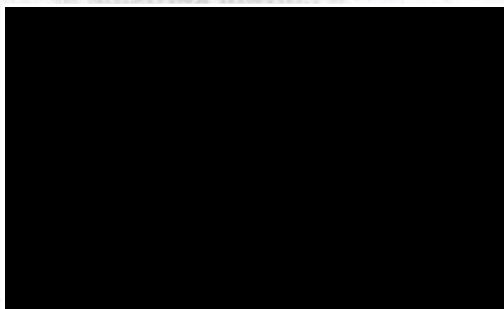
- 1
 2
 3
 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing



Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

NOT

ADEQUATE

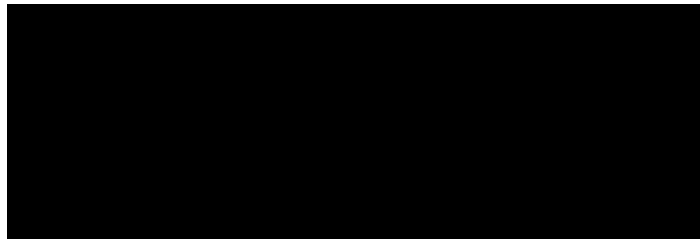
Thank you for participating!

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:
BUSINESS NAME:
STREET ADDRESS:
TOWN:



POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied



Comments:

Business are too small for recycling for this size of business. & collecting date fortnightly is too long.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

IS THE BIG ONE.

AND IS PLASTIC SHRINK WRAP.

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

POST USE, WE DELIVER CARDBOARD EVERY WEDNESDAY & SATURDAY TO COOLAH WASTE CENTRE

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied



Comments:

NO THOUGHT OR ACCOMMODATION TO LOCAL BUSINESSES.
BINS ARE TOO SMALL & PICK UP IS TOO FREQUENTLY TOO LONG.

Thank you for participating!

IF THIS BUSINESS DIDN'T TAKE RECYCLING TO THE CURB DEPOT
LIKE A WEEK. IT WOULD BE A WHOLE ISSUE AS TRIP HAZARD
INTERNAL AND EXTERNAL FOR STAFF & CUSTOMERS. FIRE HAZARD.

I SUGGEST YOU MEET WITH LOCAL BUSINESSES TO SORT
A MORE SUSTAINABLE SOLUTION TO RECYCLING.

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:
BUSINESS NAME:
STREET ADDRESS:
TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all satisfied	Unsatisfied	Neither satisfied or dissatisfied	Satisfied	Very satisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all satisfied	Unsatisfied	Neither satisfied or dissatisfied	Satisfied	Very satisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

- Cost of service is kept to a minimum.
- Environmentally aware.
- Minimising Environmental impact.
- Not enough space in the General Waste bin.
- Reuse of material items.
- I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s) *NO*

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

17 JAN 2022

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME
BUSINESS NAME
STREET ADDRESS
TOWN:

POSTCODE

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all satisfied	Unsatisfied	Neither satisfied or dissatisfied	Satisfied	Very satisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all satisfied	Unsatisfied	Neither satisfied or dissatisfied	Satisfied	Very satisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

- Cost of service is kept to a minimum.
- Environmentally aware.
- Minimising Environmental impact.
- Not enough space in the General Waste bin.
- Reuse of material items.
- I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

Only got 2 bins need atleast 4 bins

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

need atleast 4 bins.

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments: Need more bins 1. cans, 2. bottles, 3. plastics
4. cardboard.

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
 Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:

BUSINESS NAME:

STREET ADDRESS:

TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

WE ONLY HAVE 1 SMALL RECYCLE
BIN ~~FOR~~ COLLECTED ONCE A FORTNIGHT.
WE WOULD FILL 1 BALE BIN ONCE
A WEEK PREVIOUSLY. SO OBVIOUSLY WE
HAVE NOT ADEQUATE SIZE COLLECTION
BIN OR REGULAR ENOUGH.

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

NO OUR LARGE CARDBOARD
BOXES ARE REQUIRED TO BE CUT UP
INTO VERY SMALL PIECES. 1 BOX CAN
FILL THE BIN.

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

NEEDS TO BE AT LEAST ONCE A WEEK IF NOT 2.

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

NOT ADEQUATE SIZED BINS
NOT COLLECTED OFTEN ENOUGH

Thank you for participating!

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:

BUSINESS:

STREET ADDRESS:

TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

Would have needed approx 50 bins

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied



Comments:

No where to store such a large amount of bins too time consuming.

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Just would not listen did not
Care

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

Could not believe what was being proposed

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

No where to keep bins the town is becoming a mecca for yellow lidded bins around schools & hospital

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

Plastic

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

We Press it is the only way we can keep the cardboard under control

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
 Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied



Comments:

It is a nightmare for us. How are we going to attract more industry to our area?

Thank you for participating!

An example because freight has become so expensive people are looking at manufacturing outside the bigger cities if all our area is going to provide is otto bins I am sure they will find somewhere else and I have also approached all skip bin suppliers to see if they will come to Dovedoo & they will not

Coonabarabran:

14-22 John Street
Coonabarabran NSW 2357

PO Box 191
Coonabarabran NSW 2357

ABN: 63 348 671 239



Calls from within Shire
1300 795 099

Calls from outside Shire area
Coonabarabran:
02 6849 2000

Coolah: 02 6378 5000

Fax: 02 6842 1337

Email:
info@warrumbungle.nsw.gov.au

Coonabarabran - Coolah - Dunedoo - Baradine - Binnaway - Mendooran

Please address all mail to:
The General Manager

Please refer enquiries to:

[REDACTED]
Resolution 168/2021

6 December 2021

[REDACTED]

Assessment No: [REDACTED]

Dear Sir / Madam

Re: Survey – Recycling Service

Property Address: [REDACTED]

Council introduced changes to recycling arrangements for premises paying the non-domestic waste charge on 1 July 2021 and gave an undertaking to conduct a survey in December 2021 to ascertain the success of non-domestic recycle waste service changes.

Council would like to extend an invitation to businesses to participate in the survey by up until close of business Friday 14 January 2022. A copy of the survey is enclosed, please complete and return to P.O. Box 191 Coonabarabran NSW 2357 or email to info@warrumbungle.nsw.gov.au.

If you have any queries relating to the survey, please contact [REDACTED] within Council's Environment and Development Services Department on 02 68492000.

Yours sincerely

[REDACTED]



Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME: [REDACTED]

BUSINESS NAME: [REDACTED]

STREET ADDRESS: [REDACTED]

TOWN: [REDACTED]

POSTCODE: [REDACTED]

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

- Cost of service is kept to a minimum.
- Environmentally aware.
- Minimising Environmental impact.
- Not enough space in the General Waste bin.
- Reuse of material items.
- I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

N/A

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME: [REDACTED]

BUSINESS NAME: [REDACTED]

STREET ADDRESS: [REDACTED]

TOWN: [REDACTED]

POSTCODE: [REDACTED]

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

We went from weekly service to fortnightly.

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

our large boxes do not fit in the bins.

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
 No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
 No, (please specify)

we ~~regularly~~ regularly have to take out excess cardboard to tip or goes into skip which we have to pay to take away.

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
 Plastic Bottles / Container
 Glass Bottles / Container
 Other (please specify)

we were told it was for cardboard only.

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
 2
 3
 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify) *mail*

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all satisfied	Unsatisfied	Neither satisfied or dissatisfied	Satisfied	Very satisfied
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

** inadequate for the size of boxes we have.
* costly and shire making a profit of end product at our expense.*

Thank you for participating!

Coonabarabran:

14-22 John Street
Coonabarabran NSW 2357

PO Box 191
Coonabarabran NSW 2357

ABN: 63 348 671 239



Calls from within Shire
1300 795 099

Calls from outside Shire area
Coonabarabran:
02 6849 2000

Coolah: 02 6378 5000

Fax: 02 6842 1337

Email:
info@warrumbungle.nsw.gov.au

Coonabarabran - Coolah - Dunedoo - Baradine - Binnaway - Mendooran

Please address all mail to:
The General Manager

Please refer enquiries to:

6 December 2021

Re: Survey – Recycling Service

Council introduced changes to recycling arrangements for premises paying the non-domestic waste charge on 1 July 2021 and gave an undertaking to conduct a survey in December 2021 to ascertain the success of non-domestic recycle waste service changes.

Council would like to extend an invitation to businesses to participate in the survey by up until close of business Friday 14 January 2022. A copy of the survey is enclosed, please complete and return to P.O. Box 191 Coonabarabran NSW 2357 or email to info@warrumbungle.nsw.gov.au.

If you have any queries relating to the survey, please contact [redacted] within Council's Environment and Development Services Department on 02 68492000.

Yours sincerely

[redacted signature block]

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:

BUSINESS NAME:

STREET ADDRESS:

TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

- Cost of service is kept to a minimum.
- Environmentally aware.
- Minimising Environmental impact.
- Not enough space in the General Waste bin.
- Reuse of material items.
- I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

21 DEC 2021

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME: [REDACTED]

BUSINESS NAME: [REDACTED]

STREET ADDRESS: [REDACTED]

TOWN: [REDACTED]

POSTCODE: 2357

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

The size of the bin is totally inadequate!

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments: I have to take my bin around
to the back street outside
another business's back entry.

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments: if the bin is over full the
excess is left lying in the
street.

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify) I don't believe I was notified as to the impact doing away with wool bales would have on my recycling.

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify) brochures.

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

Text Message

Other (please specify) *hard copy letter.*

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

*Totally useless inefficient service
which I am sure is costing council money.*

*Thank you for participating! whereas they should be
making money out of recycling cardboard,
- composting ??? There is an increased
demand for paper + corrugated packaging
as a result of the thriving e-commerce
sector.*

21 DEC 2021

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:

BUSINESS NAME:

STREET ADDRESS

TOWN:

POSTCODE

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify) *shredded paper*

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
 Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!

RECEIVED

21 DEC 2021

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME: [REDACTED]
BUSINESS NAME: [REDACTED]
STREET ADDRESS: [REDACTED]
TOWN: [REDACTED]

POSTCODE: [REDACTED]

1. Did your business take up the option for a recycling kerbside service?

Yes

No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

One bin is filled by unpacking one lawnmower! Everything comes packed in cardboard. We are doing a weekly run to the tip to dispose of excess cardboard.

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

*the bin is not adequate for
the size of the cardboard*

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

*They had no idea other than it
was an OHS issue.*

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

Cost of service is kept to a minimum.

Environmentally aware.

Minimising Environmental impact.

Not enough space in the General Waste bin.

Reuse of material items.

I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify) *There was no alternative option offered.*

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify) *One bin is not big enough.*

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

Text Message

Other (please specify) *Hard copy for filing.*

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied



Comments:

This service is totally inadequate for my type of business & many others that I have had feedback from.

Thank you for participating!

Surely most paper & cardboard recycling companies will pay council money for cardboard waste if it is compacted into bales. I believe council has a compactor, therefore cardboard recycling should be a revenue raiser for council.

RECEIVED

21 DEC 2021

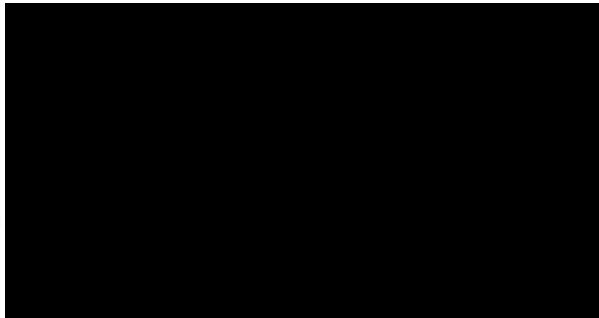
Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:
BUSINESS NAME:
STREET ADDRESS:
TOWN:

POSTCODE:



1. Did your business take up the option for a recycling kerbside service?

- Yes *NO CHOICE*
 No, (please specify)

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

- | Not at all satisfied | Unsatisfied | Neither satisfied or dissatisfied | Satisfied | Very satisfied |
|-------------------------------------|--------------------------|-----------------------------------|--------------------------|--------------------------|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Comments:

Woodparks was a better service

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

We employ school children to cut up the cardboard to fit into bins

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all satisfied

Unsatisfied

Neither satisfied or dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

- Cost of service is kept to a minimum.
- Environmentally aware.
- Minimising Environmental impact.
- Not enough space in the General Waste bin.
- Reuse of material items.
- I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

Yes

No (please specify) *we wasn't given any alternatives*

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

Yes

No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

Cardboard

Plastic Bottles / Container

Glass Bottles / Container

Other (please specify)

Plastic wrapping

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

1

2

3

4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

NO

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

- | Not at all satisfied | Unsatisfied | Neither satisfied or dissatisfied | Satisfied | Very satisfied |
|-------------------------------------|--------------------------|-----------------------------------|--------------------------|--------------------------|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Comments:

We fill 2 BINS, take out to tip 2. ute loads per week to tip

Thank you for participating!

RECEIVED

21 DEC 2021

Non-Residential Recycling Bin (yellow lid) Kerbside Service Survey.

The non-residential (commercial) recycling bin (yellow lid) kerbside collection was introduced on 1 July 2021 and has now been operating for 5 months.

Council would like to take the opportunity to gain feedback on this service and invites users to complete the following survey.

NAME:
BUSINESS NAME:
STREET ADDRESS:
TOWN:

POSTCODE:

1. Did your business take up the option for a recycling kerbside service?

- Yes
 No, (please specify)

*Even though we pay for your waste services we have never used them.
We take our own waste to the tip when required.*

2. In your opinion does your business have adequate opportunity for a kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

3. Is the kerbside recycling service easy to use and access?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

4. Were staff responsive to your questions with the implementation of the kerbside recycling service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

5. What are the three (3) most important points listed below – in terms of recycling management.

(tick box)

- Cost of service is kept to a minimum.
- Environmentally aware.
- Minimising Environmental impact.
- Not enough space in the General Waste bin.
- Reuse of material items.
- I'm paying for the service.

6. Did council provide adequate notice of the change to recycling with yellow lidded bins?

- Yes
- No (please specify)

7. Is the current kerbside service schedule for recycling sufficient to meet your business needs?

- Yes
- No, (please specify)

8. What is the most item(s) recycled through the recycling yellow lid bin?

(tick box)

- Cardboard
- Plastic Bottles / Container
- Glass Bottles / Container
- Other (please specify)

9. How many Council recycling yellow lid bins does your business use for fortnightly kerbside pickup?

(tick box)

- 1
- 2
- 3
- 4 to 6

- 7 to 10
- 11 to 15
- >15 (please specify)

10. How full would your businesses' recycling yellow lid bin(s) usually be when placed out for kerbside pickup?

(tick box)

- ¼ full
- Half full
- Full
- Overflowing

Comments:

11. What is your three (3) most preferred methods of receiving messages from Council regarding recycling waste management?

(tick box)

- Website
- Other Businesses
- Friends / Neighbours
- Television
- Local paper
- Social Media
- Email
- Radio

- Text Message
- Other (please specify)

12. Are there any items which you are unsure about placing into Council's recycling bin, if yes, please name the item(s)

13. What is your overall satisfaction with the non-residential recycling yellow lid bin kerbside pickup service?

(tick box)

Not at all
satisfied

Unsatisfied

Neither
satisfied or
dissatisfied

Satisfied

Very satisfied

Comments:

Thank you for participating!